

# HOTEL GANSEVOORT

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August 13, 2007

Dear Randy,

I wanted to take a moment to thank you and the Bella Notte team for the outstanding training work that you recently offered to our hotel. We have a number of initiatives occurring here at the Hotel Gansevoort and the material you presented provided a sensational foundation for us. Your approach was engaging, remarkably informative, wonderfully sensitive to our situation, and allowed us to set up both short and long range attainable goals. I have been through many training experiences but this was a stand alone event. As we discussed we are budgeting our training for the next year and see Bella Notte as an integral part of what we will be doing as we move forward. Thank you again and congratulations on delivering such a wonderful product!

Kind Regards,

*Patrik Horstmann*

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General Manager